



**SMITH COLLEGE  
MUSEUM OF ART**

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Laura Hausman  
Museum Training Resources, Inc.  
655 Tree Side Lane  
Ponte Vedra, FL 32081

Greetings Laura,

As the Manager of Security and Guest Services with Smith College Museum of Art, I am pleased to commend Museum Training Resources for their excellent online training program, Museum Defender.

College and University Museums have unique security and training requirements and I feel Museum Defender meets those requirements. The course provided a broad introduction to museum security basics in a compelling format. My staff found Museum Defender engaging and informative. The interactive elements provided a very appealing overall experience, keeping trainees interests piqued. The pricing allowed our museum to efficiently allocate resources and made for a beneficial investment for the institution. It provided us with high-quality, self-paced learning that fit seamlessly into our varied schedules.

The expert-led course ensured that our staff received the best training available. Both museum and college stakeholders appreciated the comprehensive training, as it significantly enhanced the professional development of our staff. For some it was an introduction to museum security and for others it was a reminder of concepts that they may not have faced recently. The flexibility and accessibility of the course ensured that all those I supervise could participate without disrupting their primary responsibilities, fostering continuous learning and growth within our organization.

Sincerely,

Ann Mayo  
Manager of Security  
Smith College Museum of Art  
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